

Application for Service

Each prospective Member desiring electric service may be required to sign Distributor's standard form of application for service or contract before service is supplied by the distributor.

Deposit

A deposit or suitable guarantee will be required of any member before electric service is supplied.

Upon termination of service, deposit will be applied by the distributor against unpaid bills of Member, and if any balance remains after such application is made, said balance shall be returned to the member. Additional information on deposits can be found in Policy Bulletin 21-1, entitled Deposits.

Point of Delivery

The point of delivery is the point, as designed by the Distributor, on Member's premises where current is to be delivered to the building or premises. All wiring and equipment beyond this point of delivery shall be provided and maintained by the Member.

Member's Wiring Standards

All wiring of Member must conform to Distributor's requirements and accepted modern standards, as exemplified by the requirements of the National Electrical Safety Code and the National Electric Code.

Inspection

Distributor shall have the right, but shall not be obligated, to inspect any installations before electricity is introduced or at any later time, and reserves the right to reject any wiring or appliances not in accordance with the Distributor's standards; but such inspection or failure to inspect or reject shall not render Distributor liable or responsible of any loss or damage resulting from defects in the installation, wiring, or appliances, or from violation of Distributor's rules, or from accidents that may occur upon Member's premises.

Underground Service Lines

Members desiring underground service lines from Distributor's overhead system must bear the excess cost incident thereto. Specifications and terms for such construction will be furnished by Distributor on request.

Member's Responsibility for Distributor's Property

All meters, service connections, and other equipment furnished by Distributor shall be, and remain, the property of Distributor, excluding meter base. Member shall provide space for and exercise proper care to protect the property of Distributor on its premises, and, in the event of loss or damage to Distributor's property arising from neglect of Member to care for same, the cost of necessary repairs or replacements shall be paid by member.

Right of Access

Distributor's identified employees shall have access to Member's premises at all reasonable times for the purpose of reading meters, testing, repairing, removing or exchanging any or all equipment belonging to the Distributor, and maintaining right of way vegetation, per Distributor's standard.

Billing

Bills will be rendered monthly and shall be paid within 15 days from the date of bill at the office of Distributor. Failure to receive bill will not release the Member from payment obligation. Should bills not be paid as above, Distributor may at any time after, upon five days written notice to member, discontinue service. Bills paid on or before the final date of payment shall be payable at the net rates, but, thereafter the gross shall apply, as provided in Schedule of Rates and Charges. Should the final date for the payment of the bill at the net rates fall on a Sunday or a Holiday, the business day next following the final day will be held as a day of grace for the delivery of payment. Additional information on billing can be found in Policy Bulletin 23-1, entitled, Billing.

Discontinuance of service by Distributor

Distributor may refuse to connect or may discontinue service for the violation of any of its Rules and Regulations, or for violation of any of the provisions of Schedule of Rates and Charges, or of the application of Member or contract with Members. Distributor may discontinue service to Member for the theft of current or the appearance of current theft devices on the premises of Member. The discontinuance of service by Distributor by any causes as stated in the rule does not release Member from his obligation to Distributor for the payment of minimum bills as specified in application of Member or contract with Member. Additional information on discontinuance of service can be found in Policy Bulletin 24-1. Entitled, Termination of Electric Service (Non Payment)

Reconnection Charge

Whenever service has been discontinued by Distributor as provided above, or a trip is made for the purpose of discontinuing service, a reconnection charge may be collected by Distributor before service is restored.

Termination of Contract by Member

Members who have fulfilled their contract terms and wish to discontinue service must give (3) days' written notice to that effect, unless contract specifies otherwise. Notice to discontinue service prior to expiration of contract term will not relieve member from any minimum or guaranteed payment under any contract rate.

Service Charges for Temporary Service

Members requiring electric service on a temporary basis may be required by Distributor to pay all costs for connection and disconnection incidental to the supplying and removing of service. This rule applies to circuses, carnivals, fairs, temporary construction, and the like.

Interruption of Service

Distributor will use reasonable diligence in supplying current, but shall not be liable for breach of contract in the event of, or for loss, injury, or damage to persons or property from interruptions in service, excessive or inadequate voltage, single phasing, or otherwise unsatisfactory service, whether or not caused by negligence.

Shortage of Electricity

In the event of an emergency or other condition causing a shortage in the amount of electricity for Distributor to meet the demand on its system, Distributor may, by an allocation method deemed equitable by the Distributor, fix the amount of electricity made available for use by Member and/or may otherwise restrict the time during which Member make use of electricity and the uses which Member may make of electricity. If such actions become necessary, Member may request a variance because of unusual circumstances including matters adversely affecting the public health, safety and welfare. If member fails to comply with such allocation or restriction, Distributor may take such remedial actions as it deems appropriate under the circumstances including temporarily disconnecting electric service and charging additional amounts because of the excess use of electricity. The provisions of the section titled Interruption of Services of this Schedule of Rules and Regulations are applicable to any such allocation or restriction.

Voltage Fluctuations caused by Member

Electric service must not be used in such a manner as to cause unusual fluctuations or disturbances to Distributor's system. Distributor may require Member, at his own expense to install suitable apparatus which will reasonably limit such fluctuations.

Additional Load

The service Connection, transformers, meters, and equipment supplied by Distributor to Member have definite capacity, and no addition to the equipment or load connected thereto will be allowed except by consent of Distributor. Failure to give notice of additions or changes in load and to obtain distributors consent for same shall render Member liable for any damage to any of Distributor's lines or equipment caused by the additional or changed installation.

Standby and Resale Service

All purchased electric service (other than emergency or standby service) used on the premises of member shall be supplied exclusively by Distributor, and Member shall not, directly or indirectly sell, sublet, assign, or otherwise dispose of electric service or any part thereof.

Notice of Trouble

Member shall notify Distributor immediately should the service be unsatisfactory for any reason or should there be any defects, trouble, or accidents affecting the supply of electricity. Such notices, if verbal should be confirmed in writing.

Non-Standard Service

Member shall pay the cost of any special installation necessary to meet his peculiar requirements for service at other than standard voltages, or for the supply of closer voltage regulation than required by standard practice.

Meter Tests

Distributor will, at its own discretion and expense, make periodic tests and inspections of its meters in order to maintain a high standard of accuracy. Distributor will make additional tests or inspections of its meters at the request of the Member. If tests made at Members request show that the meter is accurate within two percent (2%), fast or slow, no adjustment will be made in Member's bill. In case the test shows the meter to be in excess of two percent (2%), fast or slow an adjustment shall be made in member's bill over a period of not over thirty (30) days prior to the date of such test, and cost of making test shall be borne by Distributor.

Relocation of Outdoor Lighting Facilities

Distributor shall, at the request of Member, relocate or change existing Distributor-owned equipment. Member shall reimburse Distributor for such changes at actual cost including appropriate overheads.

Billing Adjusted to Standard Periods

The demand charges and the blocks in the energy charges set forth in the rate schedules are based on billing periods of approximately one month. In the case of the first billing of new accounts (temporary service, cotton gins, and other seasonal members excepted) where the period covered by the billing involves fractions of a month, the demand charges will be adjusted to a basis proportionate with the period of time during which service is extended.

Scope

This schedule of rules and regulations is a part of all contracts for receiving electric service from Distributor, and applies to all services received from distributor, whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of Distributor's schedule of rates and charges, shall be kept open to inspection at the offices of Distributor. Additional information on service and rate information can be found in Policy Bulletin 20-1, entitled, Service and Rate Information for Consumers.

Revision

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time, without notice. Such changes, when effective, shall have the same force as the present Rules and Regulations.

Conflict

In case of conflict in any provision of any rate schedule and the Schedule of Rules and Regulations, the rate schedule shall apply.

Statement of Non-Discrimination

In accordance with federal law and U.S. Department of Agriculture policy, this institution is prohibited from discrimination on the basis of race, color, national origin, sex, age, or disability. (Not all prohibited bases apply to all programs). To file a complaint of discrimination, write USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-09410, or call (800) 795-3273 (voice) or (202) 720-6382 (TDD)