

## Got Questions?

Please call the Green Power Providers question line at (866) 673-4340 or email [greenpowerswitch@tva.gov](mailto:greenpowerswitch@tva.gov). Or to learn more about Green Power Providers and its key features, read these [Frequently Asked Questions \(https://www.tva.gov/Energy/Valley-Renewable-Energy/Green-Power-Providers/Frequently-Asked-Questions\)](https://www.tva.gov/Energy/Valley-Renewable-Energy/Green-Power-Providers/Frequently-Asked-Questions).

Here is the process in general terms of how it works:

- You install a second meter that measures the kwh generated by your solar system per the TVA program guidelines
- You receive the retail rate for that month on all kwh generated
- Both meters will show on your bill.
- For most homes the amount generated will be less than the amount you used.
- Therefore, you will owe the net amount (home usage – Solar generation = Net Bill)
- If you generate more than is used, you will receive a check from the STEMC quarterly.